



Winchester Cathedral has been at the heart of a vibrant community for nearly 1000 years. Today, the Cathedral welcomes more than 300,000 visitors and pilgrims each year. They come to share in our daily worship and hear our world-class choir, to enjoy the wonderful setting, stunning architecture, priceless treasures and to attend our extensive programme of events.

The Cathedral holds a special place in our nation's history and is renowned for the breathtaking architecture and beauty which attracts visitors and pilgrims from around the world.

Winchester Cathedral is called to renew, inspire and unite people in faith, hope and love. We live by our values of Openness, Excellence and Kindness in all that we do.

We are committed to providing a welcoming, respectful and safe environment for all, including children and adults who may be at risk of abuse and neglect. The care and protection of children, young people and adults involved in Cathedral activities is the responsibility of everyone who participates in the life of the Cathedral Community.

We expect all staff and volunteers to share this commitment and follow safer recruitment policies and procedures.

Guide (Volunteer Role)

DBS Level Required: None

Safeguarding Training Required: Basic (C0) and Foundation (C1)

Brief summary of the role:

Winchester Cathedral invites applications from friendly, enthusiastic individuals who enjoy engaging with others and as a part of the team for the above role. The guide welcomes and offers tours to visitors from around the world and many different backgrounds. The experience visitors have on a tour can be one of the things they most remember and is therefore a crucial part of our Benedictine welcome.

Principal Activities :

- Warmly welcoming visitors and enhancing their enjoyment of the Cathedral
- Offering guided tours of the Cathedral for groups which may include children who accompany their parents/carers
- Offering guided Crypt tours for groups which may include children who accompany their parents/carers
- Helping with the Kings and Scribes Exhibition if and when required

- Perambulating around the Cathedral, interacting with the public
- Supporting the Welcomer during busy periods
- Taking part in tours on specialist topics.

Essential:

- Friendly and approachable , who enjoy engaging with others and working as part of a team
- Positive, enthusiastic and confident
- Open-minded, with the ability to welcome everyone to the Cathedral
- Punctual and reliable
- Dress appropriately for their role.
- Willing in approach and flexible in outlook
- Responsive to change
- Calm, and courteous
- Dress appropriately for their role
- Ensure the Cathedral's policies and procedures are understood and applied consistently.
- Actively supportive of the Cathedral's commitment to safeguarding and willing to undergo the necessary checks and training.
- Attend induction training, additional training and development opportunities, as deemed necessary to effectively fulfil the Cathedral Guide's role.
- New Guides are asked to commit to lengthy training and then a 2-hour session twice a week. One of these sessions will be on Saturdays or Sundays for the first year. After the first year Guides can decide to do one session a week only or change the weekend session to a midweek one.

What we can offer you:

- Training and support to carry out your volunteer role confidently and competently, which reflects how the Cathedral values you and your commitment
- A friendly team led by a Section Head and supported by the Volunteer Coordinator
- The chance to meet new people and to belong to a caring community
- The opportunity to develop new skills and knowledge and to contribute to the life of the Cathedral.

Please note all shortlisted candidates will be required to complete an Application Form and confidential declaration form prior to interview.

For further details, please visit our website: <https://www.winchester-cathedral.org.uk/join-us/work-with-us/>

If you have any questions about the role or working at Winchester Cathedral please contact us at: recruitment@winchester-cathedral.org.uk.